

| FACTS | WHAT DOES BANINFORMATION? | CSTAR, INC. DO | WITH YOUR PERSONAL |
|--|---|--|--|
| Why? | law gives consumers the requires us to tell you | e right to limit some but how we collect, sh | rour personal information. Federal ut not all sharing. Federal law also nare, and protect your personal to understand what we do. |
| What? | or service you have wi | th us. This informatio | and share depend on the product on can include: *Social Security ent history *Credit history *Credit |
| How? | All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons BancStar, Inc. chooses to share; and whether you can limit this sharing. | | |
| | | Does BancStar, Inc. share? | Can you limit this sharing? |
| For our everyday business purposes such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | | Yes | No |
| For our marketing purposes to offer our products and services to you | | No | We do not share |
| For joint marketing with other financial companies | | Yes | No |
| For our affiliates' everyday business purposes information about your transactions and experiences | | Yes | No |
| For our affiliates' everyday business purposes information about your creditworthiness | | Yes | Yes |
| For non-affiliates to market to you | | No | We do not share |
| Questions? | Call toll-free 1-888-67 | 71-STAR (7827) or go | to www.bank-star.com |



| Page 2 | |
|--|---|
| Who We Are | |
| Who is providing this notice? | BancStar, Inc. means the following institution: Bank Star |
| What We Do | |
| How does BancStar, Inc. protect my personal information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. We also maintain other physical, electronic and procedural safeguards to protect this information and we limit access to information to those employees for whom access is appropriate. |
| How does BancStar, Inc. collect my personal information? | We collect your personal information, for example, when you *Open an account *Deposit money *Pay your bills *Apply for a loan *Use your credit or debit card. We also collect your personal information from others, such as credit bureaus, affiliates, or other companies. |
| Why can't I limit all sharing? | Federal law gives you the right to limit only *sharing for affiliates' everyday business purposes - information about your creditworthiness *affiliates from using your information to market to you *sharing for non-affiliates to market to you State laws and individual companies may give you additional rights to limit sharing. |
| What happens when I limit sharing for an account I hold jointly with someone else? | Your choices will apply to everyone on your account. |
| Definitions | |
| Affiliates | Companies related by common ownership or control. They can be financial and non-financial companies. *Our affiliates include: *Companies with a Bank Star name |
| Non-affiliates | Companies not related by common ownership or control. They can be financial and non-financial companies. *BancStar, Inc. does not share with non-affiliates so they can market to you. |
| Joint Marketing | A formal agreement between non-affiliated financial companies that together market financial products or services to you. *Our joint marketing partners include club account/fraud protection companies. |



MOBILE PRIVACY DISCLOSURE

| FACTS | WHAT DOES BANCSTAR, INC. DO WITH YOUR PERSONAL INFORMATION FROM THE MOBILE APPLICATION? |
|------------|--|
| Why? | The mobile application requests access to information stored on your device such as location, camera, contacts, or other features you are enrolled in to enrich and simplify your own user experience and improve our services, as well as provide additional security to protect your account. It is important for you to understand that: • Before granting access to this information, you will be prompted to give the application that permission. • If you do not wish to grant that permission, you may decline. If you later change your mind, those permissions can be updated in your device's settings. |
| What? | Some examples of information your app will request access to are: • Location • Contacts • Camera |
| How? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. The application information is retained in accordance with state and federal record retention laws. Please contact us to determine specific timeframes for your personal stored information and if that information may be deleted. |
| Questions? | Please contact Bank Star at 1-888-671-STAR (7287) regarding questions about the information included in this Mobile Privacy Disclosure or questions about this application. You can also access the bank's full Privacy Policy at www.bank-star.com . |